

Liva Square Brass Kitchen Sink Tap with 15 Inch Swivel Spout

Care and Maintenance Guide · SKU 23-1012-01-CR · Finish: Chrome

Liva has a Mirror-Finish Chrome surface: multi-layer chrome plating, salt spray tested. Every visible part is chrome plated, including the spout, handle and wall flange.

Care schedule

When	What to do
After use	Wipe the tap dry with a soft cloth.
Every week	Clean with mild soap and water and a soft cloth, then wipe dry.
Every month, or when the stream gets weak	Take the aerator off, rinse out the limescale and refit it (see below).

Cleaning the Foam-Flow Aerator



Step 1
Unscrew the aerator from the spout tip by hand, or with a tool if it is tight. Wrap the tool in a soft cloth to protect the chrome.



Step 2
Rinse it under running water to wash out limescale and dirt.



Step 3
Screw it back into the spout tip by hand.

Replacement aerator: M22 thread (see Spare parts below).

Hard water

- Wipe the tap dry after use.
- Clean the aerator as above when the stream gets weak or uneven.
- Use mild soap and water only. Avoid acids, including acid-based limescale removers.

■ Chrome finish care

- Clean with mild soap and water and a soft cloth, then wipe dry.
- Avoid acids, bleach and abrasive cleaners.

■ Do not use

- Acids, including vinegar and acid-based limescale removers
- Bleach
- Abrasive cleaners, scouring powder, scrubbing pads or steel wool
- Harsh chemicals
- Tile acid wash: cover the tap if tiles near it are being acid-washed

■ Troubleshooting

Problem	Likely cause	What to do
White spots on the chrome	Hard water drying on the surface	Clean with mild soap and water and a soft cloth, then wipe dry. Wipe dry after use.
Weak or uneven stream	Limescale or dirt in the aerator	Take the aerator off, rinse it and refit it.
Water drips after closing	The lever is not fully closed	Turn the lever fully clockwise.

Still not working? Raise a service request: <https://ruheindia.com/pages/service-request-track>

■ Help and warranty

Questions	For questions, WhatsApp or call +91 92059 93317, or email support@ruheindia.com . Talk to a Ruhe expert on video call (Mon–Sat, 10 AM–6:30 PM, closed on public holidays). Contact page: https://ruheindia.com/pages/contact
Warranty	Up to 10-year warranty. Free onsite service for the first year, and free replacement parts for the full warranty period. Warranty T&C · Register your warranty
Faults	Still not working? Raise a service request: https://ruheindia.com/pages/service-request-track
Spare parts	Need a spare part? Ask through our service request form: https://ruheindia.com/pages/service-request-track . Spare parts bought separately carry no warranty.
Manufacturer	Manufactured, packaged & marketed by Ruhe Solutions Pvt. Ltd., 702–703, 7th Floor, Aggarwal Corporate Heights, Netaji Subhash Place, Delhi – 110034. Country of origin: India.